



Activating Flash in the Chrome Browser

You may encounter a situation where Flash Player is not activated in your browser and a warning comes up asking you to Turn Off Flash Player.

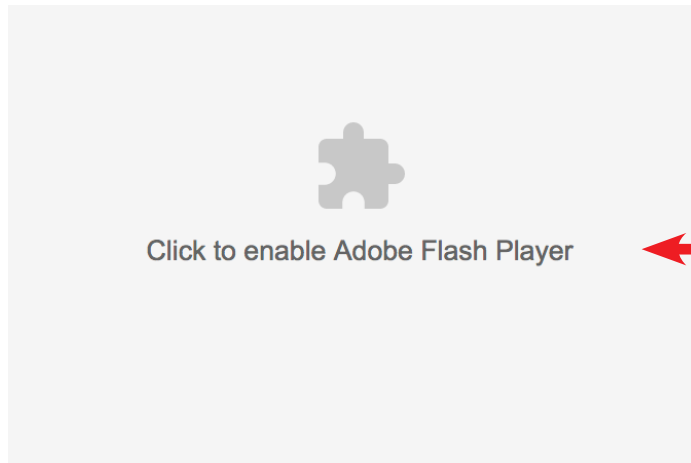
Do not do this as it will stop Sunshine Online from loading.



Flash Player will no longer be supported after December 2020.

Turn Off

Proceed to Sunshine Online and log in. Go to a learning space and click on a level. The following Icon will appear asking you to enable Flash Player. Click on it and Sunshine Online will load. Click on this.

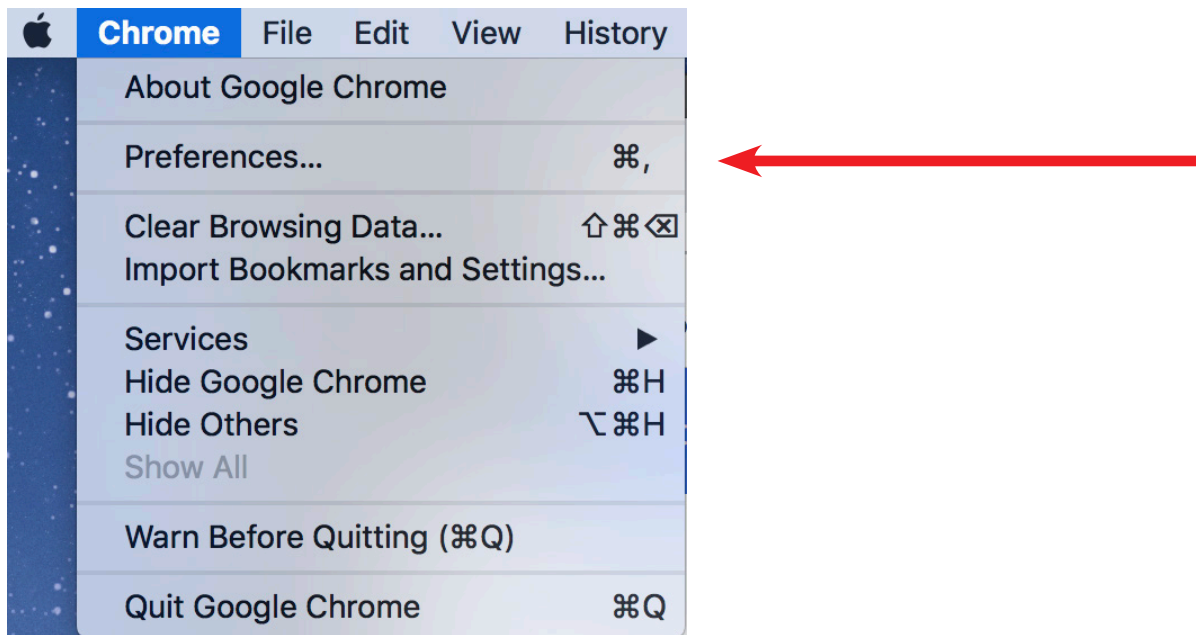


The following will appear top left on the screen, click "Allow"



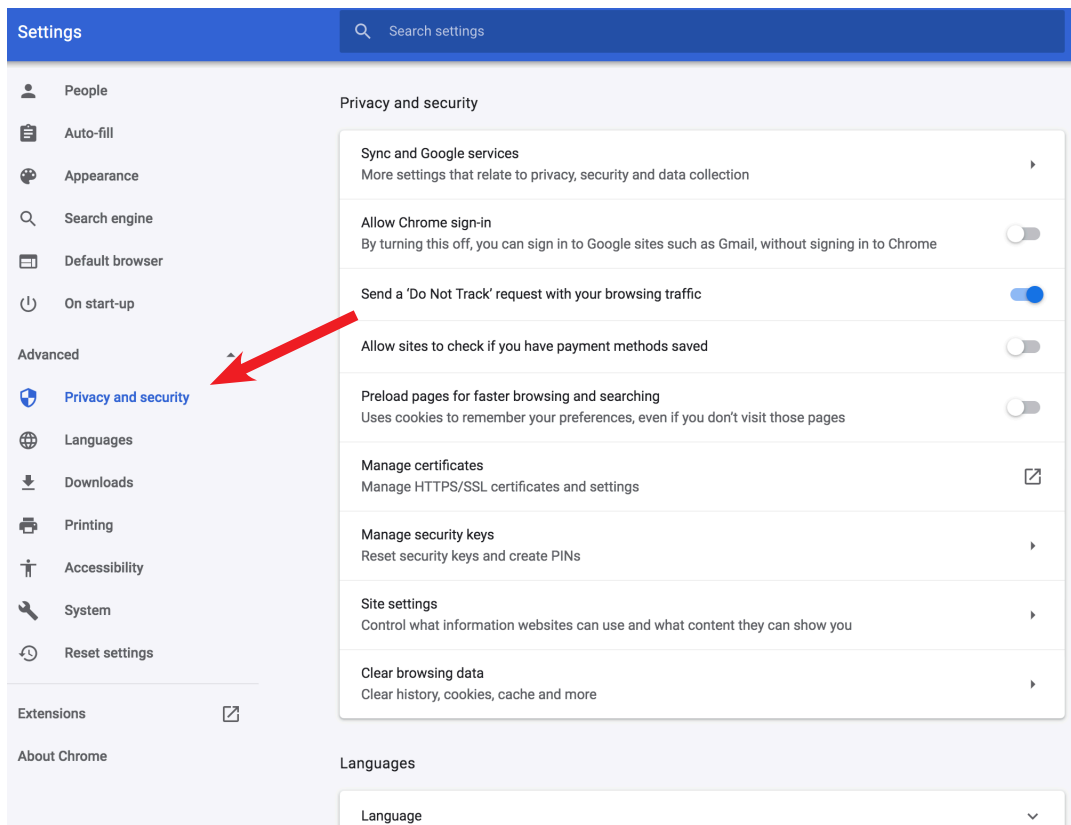
If a student has turned off Flash Player, it can be turned on by doing the following.

Go to Chrome Preferences in the dropdown under the chrome heading.

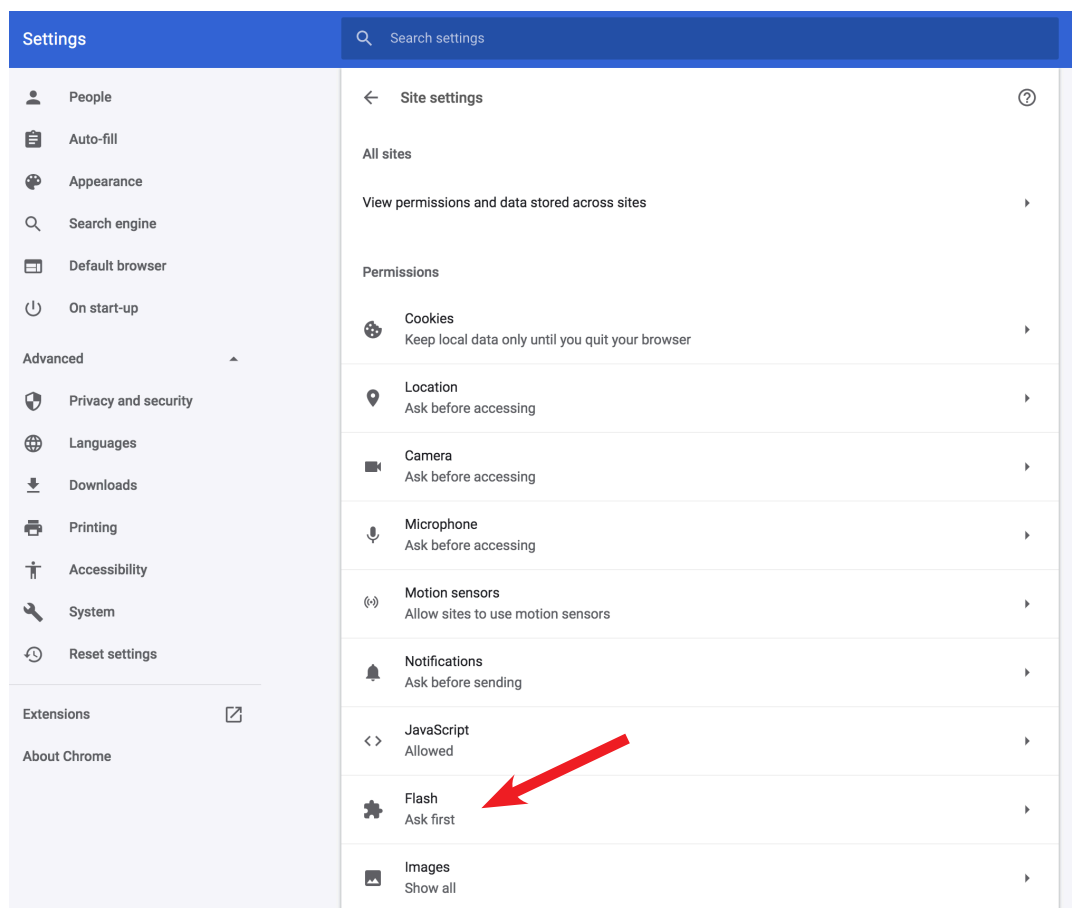


Click on "Preferences"

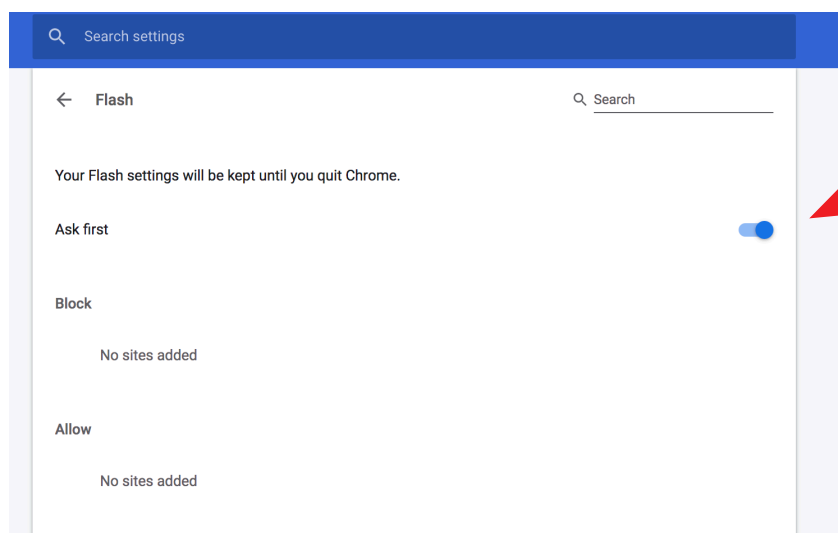
Click on "Advanced" and then "Privacy and security"



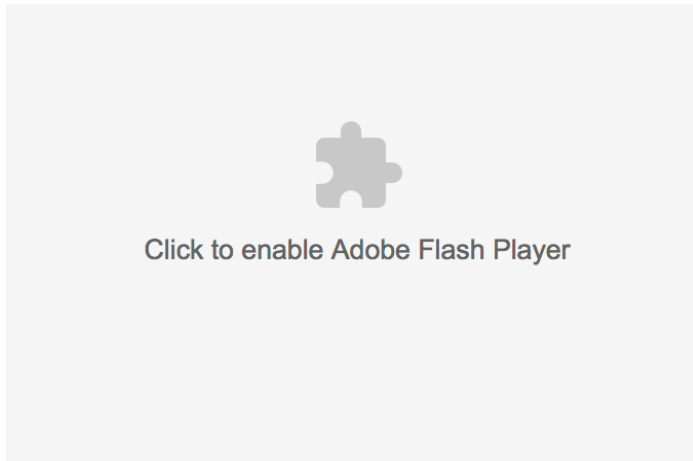
Then click on "Site settings", go down to "Flash" and click on that.



Make sure that the setting is set to "Ask first" .



Now when you go back to load Sunshine Online you will see the icon asking you to "Click to enable Adobe Flash Player". Follow the previous instructions.



Sunshine Online should now run.

Note: If a student closes the browser and then reopens Chrome, the warning below will appear again. Ignore this and open Sunshine Online.



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Turn Off

If you require further assistance please email us at:

support@sunshineonline.co.nz